



GUARANTEEING YOU THE GREENEST REFRIGERATION AVAILABLE



Foster Prep Station with LF28 Controller



Service Manual



ISO 14001



ISO 9001



By Appointment to
Her Majesty Queen Elizabeth II
and His Majesty King Charles III
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Service Manual Information

The products and all information in this manual are subject to change without prior notice.

We assume by the information given that the person(s) working on these refrigeration units are fully trained and skilled in all aspects of their workings. Also that they will use the appropriate safety equipment and take or meet precautions where required.

The service manual does not cover information on every variation of this unit; neither does it cover the installation or every possible operating or maintenance instruction for the units.

Health & Safety Warnings and Information

| | |
|---|--|
|  | Make sure the power supply is turned off before making any electrical repairs. |
|  | To minimise shock and fire hazards, please do not plug or unplug the unit with wet hands. |
|  | During maintenance and cleaning, please unplug the unit where required. |
|  | Care must be taken when handling or working on the unit as sharp edges may cause personal injury, we recommend the wearing of suitable PPE. |
|  | Ensure the correct moving and lifting procedures are used when relocating a unit. |
|  | Do NOT use abrasive cleaning products, only those that are recommended. Never scour any parts of the refrigerator. Scouring pads or chemicals may cause damage by scratching or dulling polished surface finishes. |
|  | Failure to keep the condenser clean may cause premature failure of the motor/compressor which will NOT be covered under warranty policy. |
|  | Do NOT touch the cold surfaces in the freezer compartment. Particularly when hands are damp or wet, skin may adhere to these extremely cold surfaces and cause frostbite. |
|  | Please ensure the appropriate use of safety aids or Personnel Protective Equipment (PPE) are used for you own safety. |

Environmental Management Policy for Service Manuals and Duets.

Product Support and Installation Contractors

Foster Refrigerator recognises that its activities, products and services can have an adverse impact upon the environment. The organisation is committed to implementing systems and controls to manage, reduce and eliminate its adverse environmental impacts wherever possible, and has formulated an Environmental Policy outlining our core aims. A copy of the Environmental Policy is available to all contractors and suppliers upon request.

The organisation is committed to working with suppliers and contractors where their activities have the potential to impact upon the environment. To achieve the aims stated in the Environmental Policy we require that all suppliers and contractors operate in compliance with the law and are committed to best practice in environmental management.

Product Support and Installation contractors are required to:

1. Ensure that wherever possible waste is removed from the client's site, where arrangements are in place all waste should be returned to Foster Refrigerator's premises. In certain circumstances waste may be disposed of on the client's site; if permission is given, if the client has arrangements in place for the type of waste.
2. If arranging for the disposal of your waste, handle, store and dispose of it in such a way as to prevent its escape into the environment, harm to human health, and to ensure the compliance with the environmental law. Guidance is available from the Environment Agency on how to comply with the waste management 'duty of care'.
3. The following waste must be stored separately from other wastes, as they are hazardous to the environment: refrigerants, polyurethane foam, and oils.
4. When arranging for disposal of waste, ensure a waste transfer note or consignment note is completed as appropriate. Ensure that all waste is correctly described on the waste note and include the appropriate six-digit code from the European Waste Catalogue. Your waste contractor or Foster can provide further information if necessary.
5. Ensure that all waste is removed by a registered waste carrier, a carrier in possession of a waste management licence, or a carrier holding an appropriate exemption. Ensure the person receiving the waste at its ultimate destination is in receipt of a waste management licence or valid exemption.
6. Handle and store refrigerants in such a way as to prevent their emission to atmosphere, and ensure they are disposed of safely and in accordance with environmental law.
7. Make arrangements to ensure all staff who handle refrigerants do so at a level of competence consistent with the City Guilds 2078 Handling Refrigerants qualification or equivalent qualification.
8. Ensure all liquid substances are securely stored to prevent leaks and spill, and are **not** disposed of to storm drains, foul drain, or surface water to soil.

Disposal Requirements

If not disposed of properly all refrigerators have components that can be harmful to the environment. All old refrigerators must be disposed of by appropriately registered and licensed waste contractors, and in accordance with national laws and regulations.

Foster Prep Station Descriptions

The range consists of 2 to 5 door models with a storage capacity ranging from 270 to 720 litres. The cabinets are manufactured as a one piece foam shell with easy clean stainless steel exterior. All conform to current legislation and exceed the Montreal protocol using zero ODP refrigerants and insulation. The temperature is controlled by a LAE microprocessor control with digital temperature display. Easy accessible condensing unit fitted at the rear for ease of servicing. The standard refrigeration system is integral with an air-cooled condensing unit with the refrigerant distribution into the evaporator controlled by capillary. The cooled air is circulated through the evaporator, via the fan into the storage area. Coated coils prevent corrosion and prolong refrigeration life. Easy to read temperature display with wipe clean finish. Wide magnetic gasket giving a positive door seal.

Temperature and Capacities

| Model | FPS 2HR | FPS 3HR | FPS 4HR | FPS 5HR |
|--|------------|------------|------------|------------|
| Counter Base Storage Temperature | +1 to +4°C | +1 to +4°C | +1 to +4°C | +1 to +4°C |
| Pan Storage Temperature (with Lids Fitted) | +3 to +5°C | +3 to +5°C | +3 to +5°C | +3 to +5°C |
| Nett Capacity (litres) | 270 | 420 | 570 | 720 |
| Pan Clear Opening | 1058 x 305 | 1640 x 305 | 2222 x 305 | 2804 x 305 |
| Max Number of 1/3 Pans Per Opening | 6 | 9 | 12 | 16 |
| Door Opening (w x h) Per Door | 450 x 604 | 450 x 604 | 450 x 604 | 450 x 604 |
| Door Opening Depth | 1345 | 1345 | 1345 | 1345 |
| Shelf Size | 417 x 410 | 417 x 410 | 417 x 410 | 417 x 410 |
| Number of Shelves Supplied Per Unit | 4 | 6 | 8 | 10 |
| Number OF Castors Supplied | 5 | 5 | 5 | 6 |

Controller Operation

LF 28B2SE-B (00-555920) Controller Fitted from June 2007



Controller with the LCD 16 Display (00-555740) fitted as from May 2007 to November 2007
Controller display LCD5s (00-555992) fitted as from November 2007

Operation Guidelines

Initial Start Up.

Start Up & self Test: 

The indication is only displayed during the first three seconds following the mains electrical power being applied to the unit. During this period the controller performs a self-check.

Once the self-check has been completed  will be displayed.

Press and hold  for three seconds. The unit will start and the air temperature will be displayed.

Check temperature set point.

Important to note that the ability to increase and decrease the set point is not a function available to the user as the set point is fixed. To make adjustments to the set point it is necessary to access the parameter and alter SPL and SPH accordingly.

Check set point by pressing the button 

To increase set point press  +  until required temperature is displayed.

To decrease set point press  +  until required temperature is displayed.

Factory Temperature Set Point

Refrigerator +1°C to +4°C

Meat 0°C to 2°C.

Freezer -18°C to -21°C.

Exit from set up occurs after 10 seconds if no button is pressed.

Manual Defrost.

To initiate a manual defrost press  and  hold will be displayed release. 

On completion of the defrost  will be displayed until the cabinet temperature is achieved and then it will revert to displaying the normal cabinet temperature.

Set Unit to Standby.

Press  display shows 

This indication is displayed while the unit is not operating but with mains power applied to the unit. This mode may be used for internal cleaning regimes and short periods when the unit is not required.

For extended periods of inactivity the mains supply should be isolated.

Alarm and Warnings

High temperature alarm

 Will be displayed.

The alarm will sound but can be silenced by pressing any of the buttons, however it will return after the pre-set designated period. The unit returning to normal operating temperature will automatically cancel the alarm.

Possible Causes: Evaporator fan not working. Restricted airflow through airduct. Evaporator iced up. Compressor not working.

Low temperature alarm.

 Will be displayed.

The alarm will sound but can be silenced by pressing any of the buttons and the unit will continue to operate, however it will return after the pre-set designated period. The unit returning to normal operating temperature will automatically cancel the alarm.

Possible Causes: Controller faulty (not switching compressor off). Compressor secondary relay will not de-energise (low temperature models).

Door Open Alarm. (Only applies to cabinets fitted with door switches.)

 Will be displayed.

The alarm will sound but can be silenced by pressing. 

The display will continue to display the alarm message until cancelled by shutting the door.

If the alarm cannot be cancelled by doing this call your Foster Authorised Service Company.

Possible Causes: Faulty door switch. Door left open for more than 5minutes.

High Pressure Alarm (Only applies to machines fitted with a condenser probe).

 Will be displayed

This alarm relate to the condenser which must be checked and cleaned at regular intervals the frequency being determined by site conditions.

The alarm will sound but can be silenced by pressing any of the buttons and the unit will continue to operate, however it will return after the pre-set designated period. The unit returning to normal operating temperature will automatically cancel the alarm.

Possible Causes: Condenser fan not working. Condenser blocked/ dirty. Condenser obstructed.

Air Temperature Probe Failure.

 Will be displayed.

The alarm will sound but can be silenced by pressing any button.

There is no further action that can be taken by the user in this instance. During this period the unit will continue to operate but have a reduced performance.

Action: Replace Probe.

Evaporator Temperature Probe Failure. (Automatic Defrost Cabinets Only)

 Will be displayed.

The alarm will sound but can be silenced by pressing any button.

There is no further action that can be taken by the user in this instance. During this period the unit will continue to operate satisfactorily, but this failure will have an effect on the defrost and therefore efficiency if allowed to continue.

Action: Replace Probe.

Information Menu

Pressing and releasing  activates the information menu. From this menu you can display the temperature relating to T1 (air probe), T2 (evaporator probe, if fitted) and T3 (condenser probe, if fitted). The maximum temperature (THI) and the minimum temperature (TLO) the cabinet has achieved since it was last re-set. The total operating time of the condenser (CND), since it was last cleaned, and the keyboard status (LOC).

The information to be displayed can be selected sequentially by pressing  repeatedly or scrolling through the menu using the  or  buttons.

Once selected press  to display the value

Exit from the info menu by pressing  or is automatic after 6 seconds if no buttons are pressed.

To reset the temperature settings recorded in THI and TLO and the hours counted in CND, access the info menu press  to display the value plus  simultaneously for resetting to be completed.

To check the LOC status scroll through to LOC, press  to display status – YES to lock keys. – NO to leave keys accessible.

NOTE: with the keys locked it is not possible to turn the unit off or ON or to check the set point

Parameter Setting and Adjustment

It is strongly advised that before adjusting any Service Parameters a thorough understanding of the following instructions should be obtained.

The parameters are accessed by pressing the following keys in succession  +  and keeping them pressed for 5 seconds.

After this period the first parameter 'SCL' will be displayed.

Press button  to pass from one parameter to the next and button  to go back.

Press  to display the value +  or  to change it.

Exit from set up is by pressing  or is automatic if no buttons are pressed for 30 seconds

NOTE:

When receiving a replacement controller the unit will be set with the default settings. Change the settings to those relating to the particular model. After changing parameter 'SCL' from '1' to '2' moving through parameters 'SPL', 'SP', 'FDD', 'IISL' and 'IISP' you may find that '-or' will be displayed. '-or' indicates that the control setting is out of range.

To get the parameter back into range, for example 'SPL', press continue pressing both buttons until the display shows the buttons.



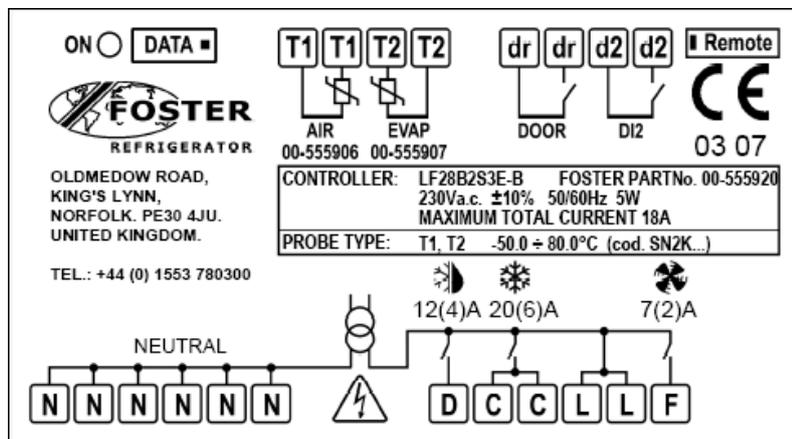
to display the value + temperature required then release both



Use the same procedure to adjust all of the parameters displaying '-or'.

Fuzzy Logic is not incorporated in this model as no door switches are fitted.

Controller Information Label

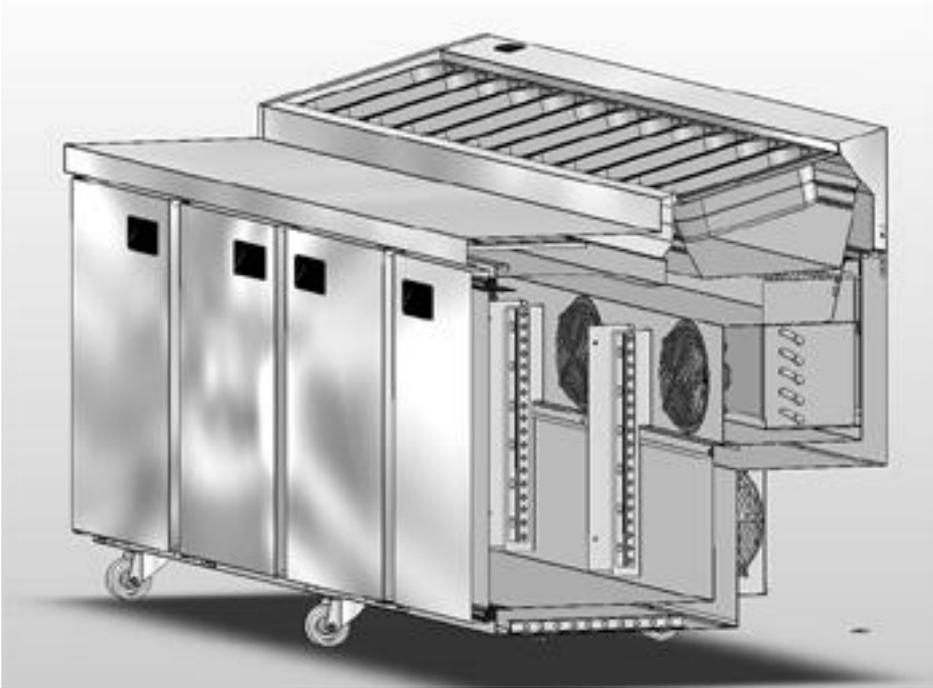


LF 28B2SE-B (00-555920) Controller Parameter lists

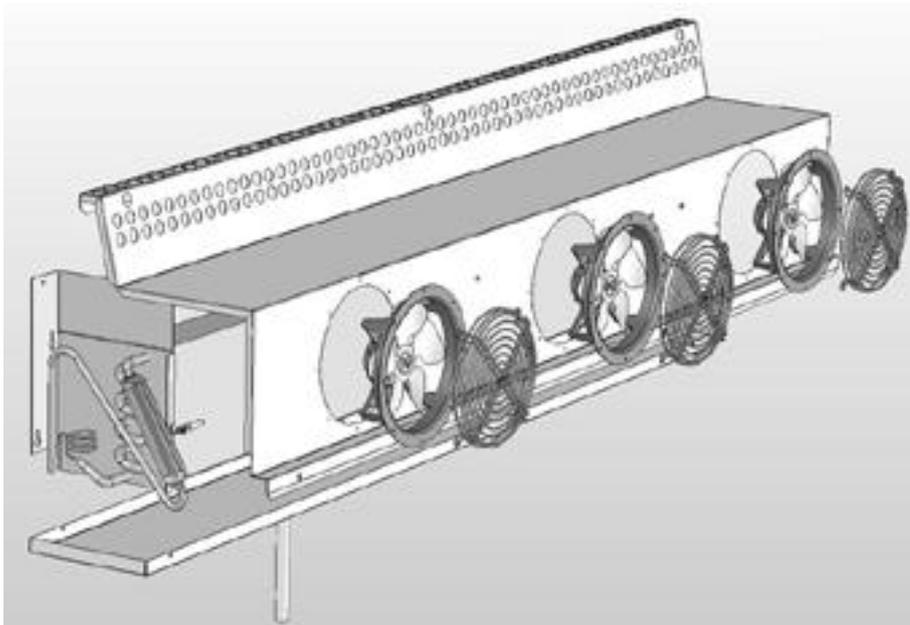
Note: For all FPS units parameter 'DS' set to NO as door switches are not fitted to these models.

| Mnem. | Definition | Min. | Max | Default | Dim. | HT |
|-------|---|------------------------------|------|---------|-------|-----|
| SCL | Readout scale | 1°C; 2°C; °F | | 2 | flag | 2 |
| SPL | Minimum set point [I] | -40 | SPH | 1 | °C | 1 |
| SPH | Maximum set point [I] | SPL | 40 | 3 | °C | 4 |
| SP | Setpoint [I] | SPL | SPH | 2 | °C | 1 |
| HYS | Thermostat hysteresis [I] | 0.1 | 10 | 3 | °K | 3 |
| CRT | Minimum compressor rest time | 0 | 30 | 2 | min. | 1 |
| CT1 | Compressor run with T1 failure | 0 | 30 | 7 | min. | 7 |
| CT2 | Compressor stop with T1 failure | 0 | 30 | 3 | min. | 3 |
| 2CD | Start delay 2nd compressor | 0 | 120 | 0 | sec. | 0 |
| DFR | Defrost frequency / 24h | 0 | 24 | 2 | 1/24h | 4 |
| DLI | Defrost end temperature | -40 | 40 | 20 | °C | 20 |
| DTO | Maximum defrost duration | 1 | 120 | 20 | min. | 20 |
| DTY | Defrost type | OFF; ELE; GAS | | OFF | flag | OFF |
| DRN | Drain down time | 0 | 30 | 2 | min. | 2 |
| DDY | Defrost display control | 0 | 60 | 10 | min. | 10 |
| FID | Fan activity during defrost | NO | YES | YES | flag | YES |
| FDD | Fan re-start delay temperature | -40 | 40 | 0 | °C | 10 |
| FTO | Evaporator fan maximum time-out | 0 | 120 | 3 | min. | 3 |
| FTC | Evaporator fan timed control | NO | YES | YES | flag | NO |
| FT1 | Fan stop delay | 0 | 180 | 15 | sec. | 15 |
| FT2 | Timed fan stop | 0 | 30 | 2 | min. | 2 |
| FT3 | Timed fan run | 0 | 30 | 1 | min. | 1 |
| ATL | Low alarm differential | -12 | 0 | -5 | °K | -5 |
| ATH | High alarm differential | 0 | 12 | 5 | °K | 5 |
| ATD | Alarm Temperature Delay | 0 | 120 | 90 | min. | 90 |
| AHT | Condenser Alarm Temperature | 0 | 75 | 60 | °C | 60 |
| AHM | Condenser high temp. alarm operation | NON; ALR; STP | | NON | flag | NON |
| ACC | Condenser cleaning period | 0 | 52 | 0 | wks | 0 |
| HDS | Sensitivity function eco / heavy duty | 1 | 5 | 3 | flag | 3 |
| IISM | 2nd parameter set switching mode | NON; MAN; HDD; DI2 | | HDD | flag | NON |
| IISL | Minimum 2nd temp. set | -40 | IISH | 1 | °C | 1 |
| IISH | Maximum 2nd temp. set | IISL | 40 | 3 | °C | 3 |
| IISP | Effective 2nd temperature set point | IISL | IISH | 1 | °C | 1 |
| IIHY | Hysteresis 2nd temperature set | 0.1 | 10 | 3 | °K | 3 |
| IIFT | Evap. fan timed control in mode 2 | NO | YES | NO | flag | NO |
| IIDF | Defrost Frequency / 24h in mode 2 | 0 | 24 | 4 | 1/24h | 4 |
| SB | Button 0/1 enabling | NO | YES | YES | flag | YES |
| DS | Door switch enabling | NO | YES | YES | flag | NO |
| CSD | Compressor stop delay from door opening | 0 | 30 | 1 | min. | 1 |
| ADO | Door alarm delay | 0 | 30 | 8 | min. | 8 |
| D12 | Function digital input D12 | NON; HPS; IISM; RDS | | NON | flag | NON |
| LSM | Light switch mode | NON; MAN; DOR | | NON | flag | NON |
| OAU | Control of AUX output | NON; 0-1; LGT; 2CU; 2EU; ALR | | NON | flag | NON |
| OS1 | T1 (air) probe offset | -12 | 12 | 0 | °K | 0 |
| T2 | T2 (evap.) probe enabling | NO | YES | NO | flag | NO |
| OS2 | T2 (evap.) probe offset | -12 | 12 | 0 | °K | 0 |
| T3 | T3 (cond.) probe enabling | NO | YES | NO | flag | NO |
| OS3 | T3 (cond.) probe offset | -12 | 12 | 0 | °K | 0 |
| T4 | T4 (aux.) probe enabling | NON; 2CU; 2EU | | NON | flag | NON |
| OS4 | T4 (aux.) probe offset | -12 | 12 | 0 | °K | 0 |
| TLD | Delay for min./max. temp storage | 1 | 30 | 5 | min. | 5 |
| SIM | Display slowdown | 0 | 100 | 3 | exp. | 3 |
| ADR | Unit peripheral address | 1 | 255 | 1 | exp. | 1 |

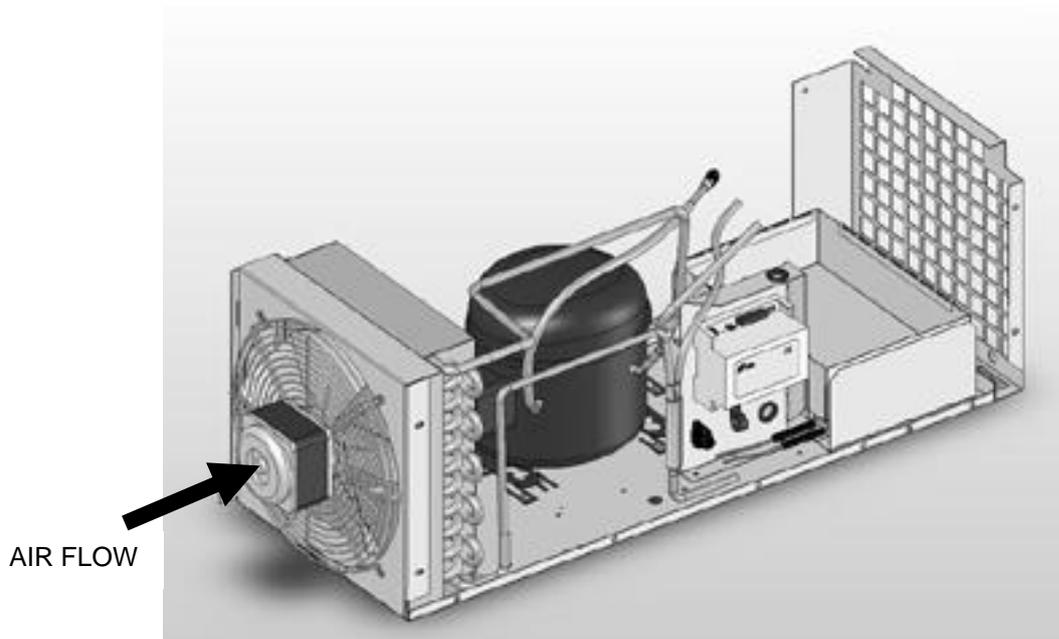
Cabinet General Arrangement



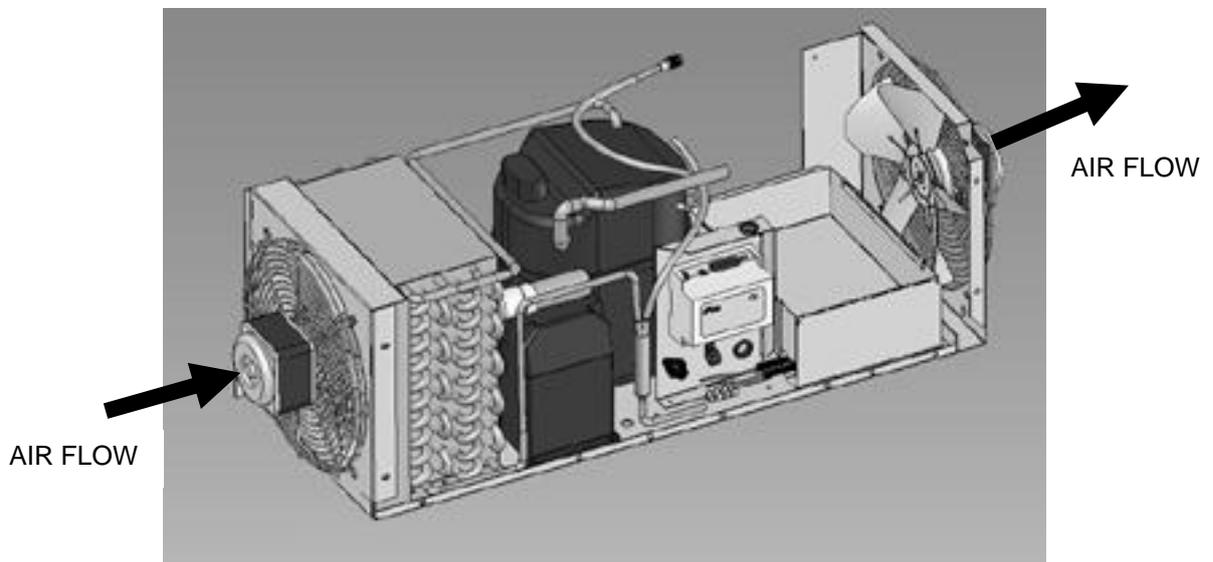
Evaporator Assembly



FPS2HR & FPS3HR Condensing Unit Arrangement.



FPS4HR & FPS5HR Condensing Unit Arrangement.



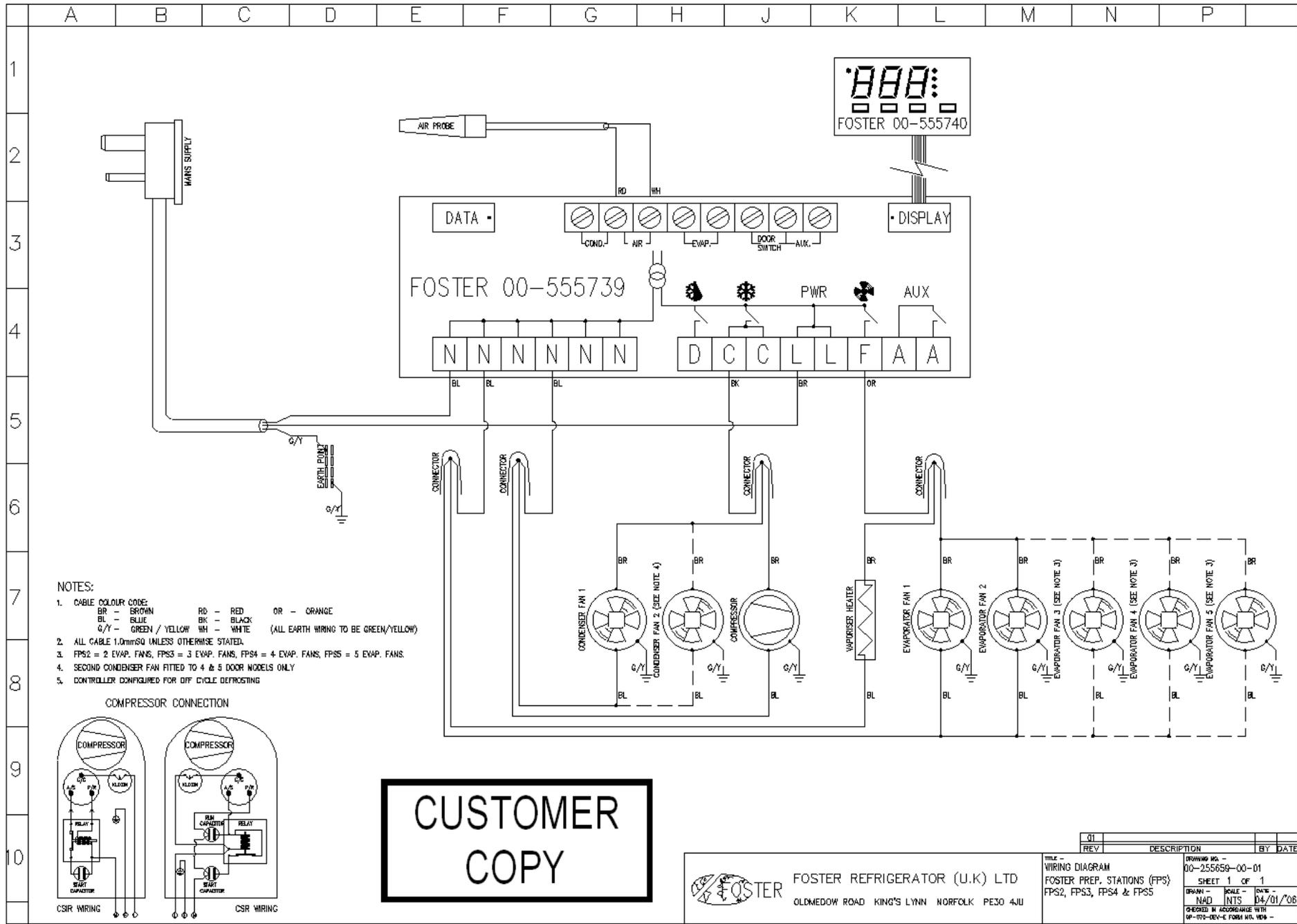
Parts List

| Item | Description | Part Number | Model |
|-------------------------|---------------------------------|--------------|------------------------------------|
| Compressor | GP12TB | 00-555666 | FPS 2HR |
| Compressor | GP16TB | 00-555668 | FPS 3HR |
| Compressor | GS26TB | 00-555669 | FPS 4HR FPS 5HR |
| Condenser Fan Motor | Grid Mount 18W | 00-555819 | FPS 2HR FPS 3HR |
| Condenser Fan Motor | Grid Mount 16W | 15470027 | FPS 4HR FPS 5HR |
| Fan Blade | 34° 254mm CCW Rotation | 15470213 | FPS 2HR FPS 3HR FPS 4HR FPS 5HR |
| Fan Blade | 34° 254mm CW Rotation | 15470212 | FPS 4HR FPS 5HR |
| Condenser Coil | | 01-255616-01 | FPS 2HR |
| Condenser Coil | | 01-254927-01 | FPS 3HR |
| Condenser Coil | | 01-255618-01 | FPS 4HR |
| Condenser Coil | | 01-255628-01 | FPS 5HR |
| Vaporiser Heater | Rod Heater 250w-240v Pre-formed | 15240025 | FPS 2HR FPS 3HR FPS 4HR FPS 5HR |
| Vaporiser Tray | | 01-254947-01 | FPS 2HR FPS 3HR FPS 4HR FPS 5HR |
| Evaporator Coil | | 01-255610-01 | FPS 2HR |
| Evaporator Coil | | 01-254957-01 | FPS 3HR |
| Evaporator Coil | | 01-255612-01 | FPS 4HR |
| Evaporator Coil | | 01-255614-01 | FPS 5HR |
| Evaporator Fan Motor | 5W 172mm 31deg | 00-555815 | FPS 2HR FPS 3HR FPS 4HR FPS 5HR |
| Fan Guard | Black | 00-555813 | FPS 2HR FPS 3HR FPS 4HR FPS 5HR |
| Temperature Controller | | 00-555739 | FPS 2HR FPS 3HR FPS 4HR FPS 5HR |
| Temperature Display | Display + Ribbon Cable | 16240105 | FPS 2HR FPS 3HR FPS 4HR FPS 5HR |
| Air Probe | Probe Type NTC | 00-555775 | FPS 2HR FPS 3HR FPS 4HR FPS 5HR |
| Door Gasket | 522 x 656mm Magnetic | 01-255146-01 | FPS 2HR FPS 3HR FPS 4HR FPS 5HR |
| Hinge Bracket RH Top | | 01-255160-01 | FPS 2HR FPS 3HR FPS 4HR FPS 5HR |
| Hinge Bracket RH Bottom | | 01-255158-01 | FPS 2HR FPS 3HR FPS 4HR FPS 5HR |
| Hinge Bracket LH Bottom | | 01-254439-01 | FPS 2HR FPS 3HR FPS 4HR FPS 5HR |
| Hinge Bracket LH Top | | 01-254419-01 | FPS 2HR FPS 3HR FPS 4HR FPS 5HR |
| Ladderack | 446mm 6 Keyholes | 01-233169-03 | FPS 2HR FPS 3HR FPS 4HR FPS 5HR |
| Shelf Clip | S/S 430 FPS | 01-255900-01 | FPS 2HR FPS 3HR FPS 4HR FPS 5HR |
| Shelf | c/w Upstand PMC2-5 HFT/RT | 15271657 | FPS 2HR FPS 3HR FPS 4HR FPS 5HR |
| Castor | 80mm Swivel | 00-555708 | FPS 2HR FPS 3HR FPS 4HR FPS 5HR |
| Castor | 80mm Swivel Braked | 00-555709 | FPS 2HR FPS 3HR FPS 4HR FPS 5HR |
| Leg | 80/110mm | 00-554608 | FPS 2HR FPS 3HR FPS 4HR FPS 5HR |
| | | | |

Technical Details

| MODEL | | FPS 2HR | FPS 3HR | FPS 4HR | FPS 5HR |
|--------------------------------|--------------|-----------------|-----------------|-----------------|-----------------|
| Refrigerant | | R134a | R134a | R134a | R134a |
| Refrigerant Grams | | 375 | 500 | 575 | 800 |
| Compressor | | GP12TB | GP16TB | GS26TB | GS26TB |
| Capillary Size | | 3m x 042 | 3m x 054 | 3m x 064 | 3m x 064 |
| Defrost Type | | Timed Off Cycle | Timed Off Cycle | Timed Off Cycle | Timed Off Cycle |
| Condensate Vaporisation | | Electric | Electric | Electric | Electric |
| Standard Voltage | | 220-50-1 | 220-50-1 | 220-50-1 | 220-50-1 |
| Power Consumption | Watts | 690 | 875 | 1140 | 1170 |
| | Amps | 4.4 | 5.6 | 7.4 | 7.6 |
| Fuse Rating | | 13 amp | 13 amp | 13 amp | 13 amp |
| Thermal Heat Rejection | | 1050 | 1620 | 2240 | 2280 |
| Net Weight Kgs | | 164 | 207 | 245 | 265 |

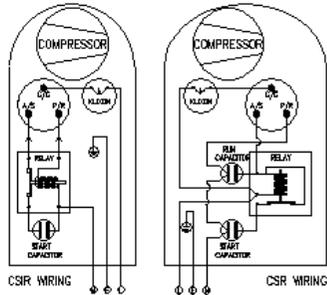
Wiring Diagram for Models using the LF 28B2SE-B (00-555920)



NOTES:

1. CABLE COLOUR CODE:
 BR - BROWN RD - RED OR - ORANGE
 BL - BLUE BK - BLACK
 G/Y - GREEN / YELLOW WH - WHITE (ALL EARTH WIRING TO BE GREEN/YELLOW)
2. ALL CABLE 1.0mm² UNLESS OTHERWISE STATED.
3. FPS2 = 2 EVAP. FANS, FPS3 = 3 EVAP. FANS, FPS4 = 4 EVAP. FANS, FPS5 = 5 EVAP. FANS.
4. SECOND CONDENSER FAN FITTED TO 4 & 5 DOOR MODELS ONLY
5. CONTROLLER CONFIGURED FOR OFF CYCLE DEFROSTING

COMPRESSOR CONNECTION



CUSTOMER COPY



FOSTER REFRIGERATOR (U.K) LTD
 OLDMEADOW ROAD KING'S LYNN NORFOLK PE30 4JU

| REV | DESCRIPTION | BY | DATE |
|-----|-------------|----|------|
| 01 | | | |

| | | | |
|-----------------------------|--|--|--|
| TITLE - WIRING DIAGRAM | | DRAWING NO. - 00-255659-00-01 | |
| FOSTER PREP. STATIONS (FPS) | | SHEET 1 OF 1 | |
| FPS2, FPS3, FPS4 & FPS5 | | SCALE - DATE - 04/01/08 | |
| DRAWN - NAD | | CHECKED IN ACCORDANCE WITH 19-175-001-E FORM NO. 008 | |

Troubleshooting

| Problem | Possible Cause | Solution |
|---|--|---|
| Compressor will not start | No voltage in socket | Use voltmeter to check |
| | Electrical conductor or wires may be cut | Use ohmmeter to check for continuity |
|  | Defective electrical component: thermostat, relay, thermal protector etc | Replace defective component |
| | Compressor motor has a winding open or shorted | Measure ohmic resistance of main and auxiliary winding using ohmmeter. Compare with correct values |
|  | Compressor stuck | Change compressor |
| | Temperature control contacts are open | Repair or replace the contacts |
| | Incorrect wiring | Check wiring diagram and correct |
| | Fuse blown or circuit breaker tripped. | Replace fuse or reset circuit breaker |
| | Power cord unplugged | Plug in power cord. |
| | Controller set too high | Set controller to lower temperature. |
| | Cabinet in defrost cycle | Wait for defrost cycle to finish |
| The temperature is too cold | Controller is set at a very cold position | Set to warmer position and check if the compressor stops according to controllers operating range. |
| | Controller does not disconnect the condensing unit | Check the insulation of the thermostat. If problem persists, change the thermostat |
| | Control contacts are stuck closed | Change the control. Check amperage load |
| | Defective or incorrect temperature control | Determine correct control and replace. |
| | | |
| The temperature is not cold enough | Controller is set at a very warm position | Adjust to colder setting |
|  | Condenser is dirty | Clean condenser |
|  | The refrigerator has been placed at an inadequate location | The unit must not be near stoves, walls that are exposed to the sun, or places that lack sufficient air flow. |
|  | Compressor is inefficient or there is a high pressure due to the air in the system | If there is air in the system, purge and recharge |
|   | Iced up evaporator coil | Check temperature control, refrigerant charge, and defrost mechanism. Remove all ice manually and start over. |
| | Restriction in system | Locate exact point of restriction and correct |
|  | The refrigerator has been used improperly | The shelves must never be covered with any type of plastic or other material that will block the circulation of cold air within the refrigerator. |
|  | Too many door openings | Advise user to decrease if possible |
|  | Excessive heat load placed in cabinet | Advise user not to put in products that are too hot. |
|  | The refrigerator has been overcharged with the refrigerant gas | Check to see if condensation or ice crystals have formed on the suction line. If so, charge with the correct amount of gas. |

| | | | |
|--|---|---|--|
| |  | The refrigerant gas is leaking | Find the location of gas leak in order to seal and replace the defective component. Change the drier. Perform a good vacuum and recharge unit. |
| |  | The evaporator and/or condenser fans are not working | Check electrical connections and make sure that the fan blade isn't stuck. Replace the fan motor if it doesn't work. |
| |  | Blocking air flow | Re-arrange product to allow for proper air flow. Make sure there is at least four inches of clearance from evaporator. |
| | | Fuse blown or circuit breaker tripped | Replace fuse or reset circuit breaker. |
| Electrical Shocks |  | Wires or electrical components are in direct contact with metallic parts. | Check for appropriate insulation on the connections of each component. |
| Noise |  | The refrigerator is not properly levelled | Check if the noise goes away after you level the refrigerator |
| | | The condenser is not fastened correctly. Copper tubing is in contact with metal | While the compressor is working, check to see if metal parts are in contact with one another and/or if the screws that fasten the condenser are tightened. |
| | | The evaporator and/or condenser fans are loose | Check if the fans are securely fastened. Also, check if the fan blades are loose, broken or crooked. If so, change the faulty blade. |
| | | Compressor has an internal noise | If the noise persists after all other measures have been taken, it may be originating from the compressor. |
| | | Loose part(s) | Locate and tighten loose part(s) |
| Extreme condensation inside the refrigerator | | Controller is set at a very cold position | Set the controller to a warmer position & check to see if compressor stops as should. |
| | | The outside environment's relative humidity is very high (over 75%) | This type of occurrence is caused by local climatic conditions and not by the refrigeration unit. |
| | | The refrigerator door wont shut completely | Check the door and/or the magnetic gasket. Adjust the door hinges if needed; replace the gasket if broken. |
| | | The refrigerator had been placed at an inadequate location | The unit must not be near sources that produce too much heat. |
| No illumination (Glass door models only) | | The light switch is "off" position | Press the light switch to "on" position |
| | | False contact on the light switch, the fluorescent tube, or the ballast | Inspect all connections |
| | | Light switch, ballast and/or fluorescent tube are damaged | Replace the damaged component. |
| Condensing unit runs for long periods of time |  | Excessive amount of warm product placed in cabinet | Advise user to leave adequate time for products to cool down |
| |  | Prolonged door opening or door ajar | Advise user to ensure doors are closed when not in use and to avoid opening doors for long periods of time. |
| |  | Door gasket(s) not sealing properly | Ensure gaskets are snapped in completely. Remove gasket and wash with soap and water. Check condition of gasket & replace if necessary |



Dirty condenser coil

Clean condenser coil

Evaporator coil iced over

Unplug unit and allow coil to defrost. Make sure thermostat is not set too cold. Ensure that door gasket(s) are sealing properly. Select manual defrost and ensure system works.

Notes



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